

# VOYC Z18D CLI Dialpad

VOYC Z18D CLI Dialpad having dual headset support with caller line identification and backlit display. It has auto call answer and headset stand support with ergonomic compact design to fit in small space.



## TOP FEATURES

- Call intelligent backlit display
- Dual headphone jack
- Auto call answer selection switch
- High definition voice communication
- Hang up automatically when outside line busy
- Call hold music function
- Microphone mute function status display
- Extension socket to connect telephone
- External/Internal Ring function switch
- Headphone bracket support

## SPECIFICATIONS

Line In	Yes
Line Out	No
Headset Port	Yes (dual)
Headset Type	RJ09
CLI	Yes
Mute	Yes
Auto Call Answer	Yes



### Ergonomic and compact

It is lightweight product with a very compact design to fit in a small place. It is designed to take minimum of the desk space and provide all the efficiency to user to make the call more productive without hampering the clutter of normal telephone.

### Impressive sound quality

Sound quality of the dialpad is superior to its predecessor, it is optimized to deliver crystal clear communication both ways without any disturbance and jitter. Dialpad combined with good headset make things much better.

### Training and Supervisor

With 2 headset port this dialpad is ready to be used as a trainer device where you can monitor the call of agent with customer to guide and advise on a live call. Dialpad has mute function so that the call stays professional.

### Product support

It comes with a standard warranty; it is built to last. Engineered plastic and high-quality button carbon pads makes it durable to last longer than expected. Even if there is any issue with the device, we are always here to help.

For more information about the M Series or other Voyc Connect products, please visit our website at [www.voyc.in](http://www.voyc.in)